



ParTech, Inc.
 8383 Seneca Turnpike
 New Hartford, NY 13413

Product Bulletin # EOL-2021-0001

The end of sale and end of support for select components of the PAR Drive-Thru XT-1 Headset System

ParTech, Inc. (PAR) announces the end of sale and end of support dates for the PAR Drive-Thru XT-1 Headset System. Customers with active service and support contracts (“Service Contracts”) will continue to receive support for these models until the last day of support listed in the table below.

- **Table 1** – Describes the end of life milestones, definitions and dates for the XT-1 Headset System.
- **Table 2** – Lists the product part numbers affected by this announcement.
- **Table 3** - Product Migration/Replacement Options

Table 1. End of Life Milestones and Dates for **PAR Drive-Thru XT-1 Headset System**

Milestone	Definition	Dates
End-of-Life Announcement Date	The date the document that announces the end of sale and end of support of a product is distributed to the general public.	4-20-2021
End-of-Sale Date	The last date to order the product, for new sales, through PAR. The product is no longer for sale after this date.	03-01-2017 (previously communicated)
Last Ship Date	The last-possible ship date that can be requested from PAR. Actual ship date is dependent on lead time.	N/A
Last Date of Support	The last date to purchase repair parts and receive service and support for the product.	12-31-2021

Table 2. Select components of the **PAR Drive-Thru XT-1 Headset System**

End of Sale Product Part Number	Product Description
XT-1 Headset System	XT-1 Headset System including Headsets, Base stations, chargers and accessories

Notes

- This also includes all configurations containing these models and features
- 3M previously announced end of sale of the product in Jan 2017 prior to PAR acquiring, see attached for original notice
- The dates for support are dependent on available parts, the date may have to be modified if available parts required for repairs are no longer available to be manufactured.

Table 3. Product Migration/Replacement Options

For new sales, the recommended replacement products include the

- PAR Drive-Thru G5 Headset System



ParTech, Inc.
 8383 Seneca Turnpike
 New Hartford, NY 13413

3M Commercial Solutions Division 3M Center, Building 0220-12E-04
 St Paul, MN 55144-1000



DATE: January 12, 2017

TO: All 3M Authorized Drive-Thru Communication Products Dealers

SUBJECT: 3M to Discontinue Sales of 3M™ Wireless Communication System Model XT-1

This letter is to inform you that 3M Commercial Solutions Division (CSD) will be discontinuing production and sale of the 3M™ Wireless Communication System Model XT-1 Basestation and discontinuing the sale of 3M™ Wireless Communication System Model XT-1 Headset Packages.

IMPORTANT: 3M will continue to sell individual Model XT-1 headsets w/o battery, SKU #78691150979. 3M will continue to service and repair all Model XT-1 basestations and headsets. 3M will continue to sell XT-1 batteries and other components and spare parts that support the Model XT-1 system.

3M expects to have XT-1 basestations available for sale until the middle of March 2017 based on current purchase rates. There is no guarantee, however, that 3M will have product available until this time, so please advise current customers as soon as possible so they can begin purchasing the 3M™ Drive-Thru Basestation G5. Under the circumstances, 3M reserves the right to accept or reject orders and to limit order quantities.

The final sale date of the XT-1 Headset System Packages will be March 1, 2017.

SKUs impacted by this discontinuation include:

Description	Stock Number
3M™ Wireless Communication System, Model XT-1 Basestation Package, Single Lane	78691151001
3M™ Wireless Communication System, Model XT-1 Basestation Package, Dual Lane	78691151019
3M™ Wireless Communication System, Model XT-1, Base Station w/o power supply	78691150680
3M™ Wireless Communication System, Model XT-1 Headset Package, 2 Headsets	78691151183
3M™ Wireless Communication System, Model XT-1 Headset Package, 3 Headsets	78691151191
3M™ Wireless Communication System, Model XT-1 Headset Package, 4 Headsets	78691151043
3M™ Wireless Communication System, Model XT-1 Headset Package, 5 Headsets	78691151050
3M™ Wireless Communication System, Model XT-1 Headset Package, 6 Headsets	78691151209
3M™ Wireless Communication System, Model XT-1 Headset Package, 7 Headsets	78691151078
3M™ Wireless Communication System, Model XT-1 Headset Package, 8 Headsets	78691151084
3M™ Wireless Communication System, Model XT-1 Headset Package, 9 Headsets	78691151217
3M™ Wireless Communication System, Model XT-1 Headset Package, 10 Headsets	78691151225



ParTech, Inc.
8383 Seneca Turnpike
New Hartford, NY 13413

Over the last few years, several key electronic components used in the Model XT-1 system are no longer being produced and others are in very limited supply. The 3M™ Wireless Communication System, Model XT-1 was introduced in 2008 as 3M's first entrant into digital drive-thru systems.

We highly encourage you to transition your customers to the 3M™ Drive-Thru System G5. They can then take full advantage of our newest digital drive-thru technology which can help strengthen their drive-thru performance. We hope and expect that this process will go smoothly and that we can transition our loyal 3M users to the G5 system.

We greatly appreciate your business and support. Please contact your 3M Sales Representative if you have any questions.

Sincerely,

Jon Beltz

Jon Beltz
National Sales Manager
3M Company

Barb LaRock

Barb LaRock
Business Development Manager
3M Company

TM