



PAR SERVICES

A SECURITY BLANKET FOR YOUR RESTAURANT.

No technology is worth its salt without an expert team to support it.

We provide restaurant chains with a personalized approach to support. No matter the size of your enterprise or how many franchisees you support, we're here to help you focus on what you do best: connect people to the restaurants, meals, and moments they love. Food. People. Nothing in between.™

WHAT'S ON THE MENU?

Implementation: Project Management | Configuration Services | Implementation Services

Support: POS Repair Services | POS Remote Care | Menu Management | 24/7/365 Help Desk Support

IMPLEMENTATION & ONBOARDING

PROJECT MANAGEMENT – Our Project Management Team works with you to ensure your rollout is smooth and on-time. PAR's decades of experience working with thousands of unique restaurant owners and operators help us avoid obstacles that could slow you down.

CONFIGURATION SERVICES – Every restaurant is unique, and that's why we've got solutions designed to fit your specific requirements. Menus, workflows, and other requirements can be configured to the specifications you want, keeping you on the path to success.

IMPLEMENTATION SERVICES – We've got the know-how to have your restaurant set-up your way. Let our team take care of the transition from start to finish with services for site readiness, shipping, installation and go-live support.

Let our experience as a leader in the enterprise space make your transition easy and quick. The faster we get you set up, the faster you can start serving your guests.

Our services are designed to serve you. Pick and choose what you want and need or utilize one of our carefully curated Service Packages.

	BRINK POS SELF-INSTALL PACKAGE:	BRINK POS ON-SITE INSTALL PACKAGE:	BRINK POS ON-SITE INSTALL AND SUPPORT PACKAGE:
Project Management	✓	✓	✓
Remote Training for Store Management	✓	✓	✓
Remote Store Setup and Config. Support		✓	✓
Remote Self-Install Support	✓		
On-Site Installation		✓	✓
Remote Go-Live Support	✓	✓	
Onsite Go-Live Support			✓

SUPPORT SERVICES

REPAIR SERVICES – From on-site repairs performed by our field service team to our in-house depot repair, our teams are ready to help keep you up and running. Need something in a hurry? Our advance exchange program ensures you'll have your hardware replacements the next day.

REMOTE CARE – Our Remote Care team is at the ready to help with Windows updates, asset management, hardware monitoring, anti-virus protection. We can even remotely access individual restaurant systems to save you from costly on-site visits. We're there to make sure your system is always operating at peak efficiency so you can focus on your food and guests.

MENU MANAGEMENT – Like a drive-thru during the lunch rush, we're all about speed. With menu management, our team can help you make changes quickly across every location while keeping everything consistent.

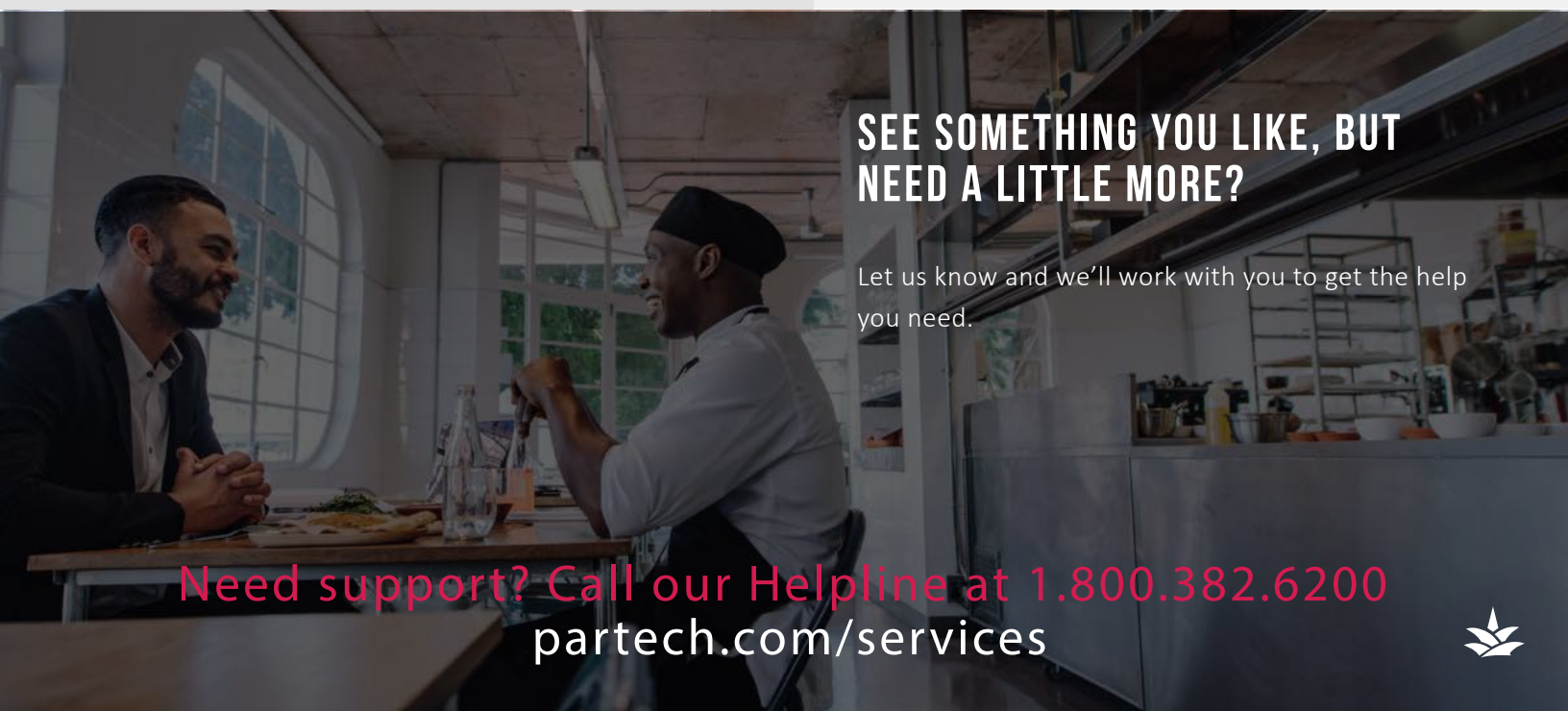
24/7/365 HELP DESK SUPPORT – When you need help, you need it NOW. PAR's Help Desk is always available by phone or email to save the day by quickly diagnosing and solving problems to minimize downtime and let you get back to business.

We're always here to quickly get your restaurant back on track with support services designed to serve you.

Pick and choose what you want and need or take advantage of one of our pre-designed Support packages to always get the help you need when you need it the most.

	BRINK POS MANAGED SERVICES:	BRINK POS MANAGED SERVICES EXPRESS:	BRINK POS MANAGED SERVICES SELECT:
24/7/365 Support	✓	✓	✓
Remote Mgmt. for updates, anti-virus protection, asset management, and more.	✓	✓	✓
Same-Day shipped hardware replacements		✓	
Onsite Repair Service			✓

HAVE AN EMERGENCY? CONTACT OUR CUSTOMER CARE TEAM BY CALLING 1.800.382.6200, OPTION 0



SEE SOMETHING YOU LIKE, BUT NEED A LITTLE MORE?

Let us know and we'll work with you to get the help you need.

Need support? Call our Helpline at 1.800.382.6200
partech.com/services

