How does it work

• Designate parking stalls as parking lot Order Spots
• Post a sign with a OneDine supplied QR code
• Guest will scan QR with their phone from their car
• Guest will enter the spot number
• OneDine will launch a web browser that displays your menu
• Guest selects items they wish to order on their phone
• Guest submits order
• Guest pays using credit card or ApplePay on their phone
• Server brings food to guest in their vehicle
• Guest enjoys a good meal

Information OneDine needs

• Number of locations
• Name of concept
• POS System
• Primary contact name
• Primary contact phone
• Primary contact email
• Completed TSYS credit card application

How do I get setup

If integrated to POS

• OneDine Agent — Install the OneDine proprietary menu syncing agent to automatically pull your menu into OneDine.
• Omnivore Agent — Install the OneDine proprietary menu syncing agent to automatically pull your menu into OneDine.

Configure Menu — Use the OneDine portal to add pictures and descriptions and choose which menu items you want to display.

Signs — Coordinate with OneDine for signs with your QR code

Credit Card Setup — Complete application with TSYS to securely process all Tap and Pay transactions

If not integrated to POS

• Purchase android device to display order in the restaurant.

What will it cost?

• OneDine is waiving our setup fees, ongoing fees and transaction fees during the emergency declaration. No term commitments. Truly NO STRINGS ATTACHED!
• You will be responsible for all marketing materials
• Credit card processing fees with TSYS Direct apply for each transaction
  • True Interchange plus 5 cents and 5 basis points plus a $6.25 per month PCI fee
  • If you are/become a TSYS Direct (excludes 3rd party ISOs) customer for all transactions the rate drops to 2 cents and 2 basis points
• No term, no setup fees, no cancellation fees – use it to get through the crisis, cancel later if you need to!
• If POS system is non-integrated you will need to buy an android tablet to display order in the restaurant.

Can I use OneDine tablets for ordering and/or payment?

Of course. This requires additional setup and the purchase of hardware, but the technology is available to you if you want to use the tablets.

How long will this take to get setup?

Our goal is for you to be able to begin accepting orders within 24 to 72 hours of signing up. The time will depend on setting the menu up and getting credit card processing approval.

Will this work inside as well?

Yes! You can use this same technology inside your restaurant to accept walk-in orders.