

Brink Upgrade Best Practices

30 Days Before Upgrade

- Test all functionality on Early Experience/UAT
 - Please don't forget to let us know of any findings by contacting support or PAR representative
 - To find out if you're eligible, please contact your PAR representative
- Verify that your [Network Whitelist](#) is up to date with our recent changes
- Verify [.NET prerequisite](#) is installed on all your terminals
- Review the [5.0 release webinar](#) ahead of the upgrade
- Review the updated [5.0 documentation](#)

Night of Upgrade

- We do not recommend creating menu changes prior to upgrade and then publish after upgrade
 - We recommend waiting to create menu changes until after upgrade has occurred
- We do not recommend major API/Integration changes
- Server will be unavailable for approximately 1-2 hours during the upgrade and the following functionality will be unavailable:
 - Brink Admin Portal, API, Loyalty, House Accounts, Customer Portal & Customer Mobile Portal
- Ensure all devices that should be upgraded are online, including lab devices

Morning After Upgrade

- Restart terminal if not at login screen
 - This can be done from the register or in Admin Portal
- Confirm location(s) is on the current Business Day
 - The business date can be viewed on Admin Portal > Home > Device Page and if configured, can be viewed on the register
- Test all common workflow functionality