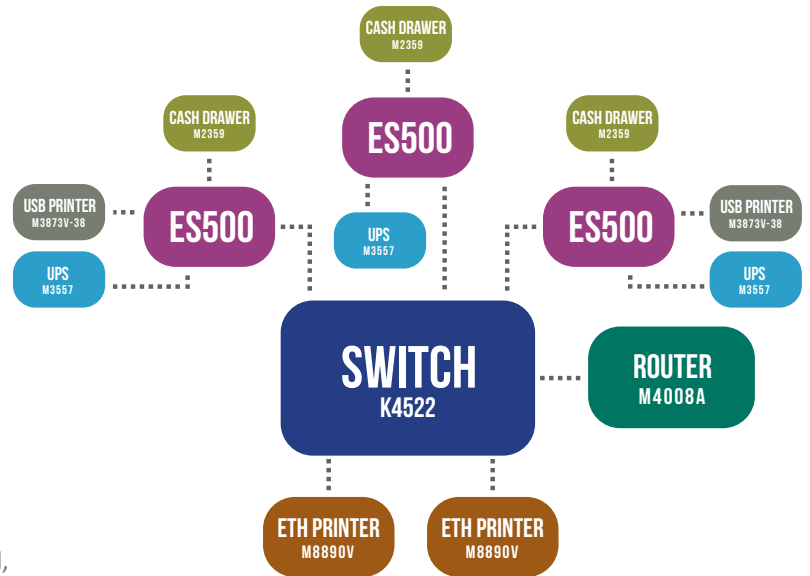




Why Choose PAR Installations?

Installation Services is a highly trained group of professionals who provide hardware and software installations to new and existing PAR customers through our Project Coordinators and Project Managers. We install full systems to integrate with the POS with all related PAR peripheral equipment. Our service offerings include deployments from full systems to upgrades, add-on register installations, camera installations, re-installs, de-installs, cabling, PCI compliant asset disposal, and electrical services to provide complete one-stop shopping for implementation services. Trained installation

planners manage the site survey, cabling, installation, and electrical services. Consistent workmanship and quality are maintained through our Field Deployment Managers, who are responsible for all installation activity from beginning to end, along with training and certification, and management of a portfolio of qualified technical resources with a national presence. PAR installation Quality Service Audits are also conducted at random to measure workmanship of installers, cable management and hardware layout. Audits are recorded and documented through site photographs, installation checklists, customer feedback, and internal reviews.



Customer Role and Responsibilities

The customer plays an important role in site preparedness to provide:

- Cabling that is installed and properly terminated.
- Instructions for placement of each POS device and can include drawings, constructions plans, photos, or markings.
- Power must be available at the installation location of each POS device.
- Ethernet cable run from the location of each IP enabled POS device to a central location.
- All Ethernet runs properly terminated with wall plates where appropriate. All Ethernet runs tested and properly labeled.
- All wall or pole mounts to be pre-mounted prior to technician's arrival for Tech to attach equipment to the mounts.
- Active Internet service with the point of access being at, or near, the central location of the Ethernet runs.
- Dedicated live phone line at the location of one of the POS terminals if using a Dial Bridge backup modem.
- Counter tops installed with appropriate holes for cable management.
- Cable connected to each terminal and run under the counter to include but not limited to 2 cash drawer cables, DB9 serial cable, Ethernet cable, 2 USB cables, and 2 power cords.

Our PAR installers are also highly qualified and thoroughly trained on multi-concepts, ranging from servicing single store installations to multi-store rollouts, bringing added value and versatility to the organization. Customers can review all aspects of the installation process and progress, and provide immediate feedback through our customer satisfaction quality surveys. PAR installers are also spot-checked to provide consistency. Our Deployment Services guarantee the highest quality experience.