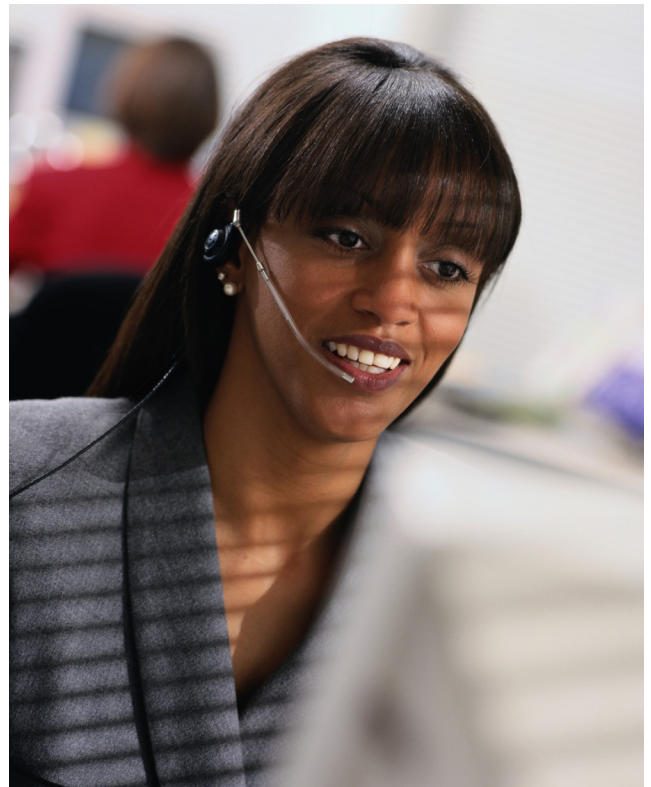


Managed Services

Enable your restaurant managers to focus on your operations instead of data with PAR Managed Services.

PAR Managed Services can relieve an organization of the burden of managing and supporting their own IT infrastructure. With a broad offering of managed service options, you can rely on PAR to manage or support tasks which enables your restaurant managers to focus on store operations instead of data. PAR Managed Services offering include:

- **Remote Care** – With Remote Care, PAR remotely manages your information technology (IT) infrastructure such as POS terminals, manager workstations, and other network devices to help maintain and ensure a secure and reliable system with maximum uptime. Remote Care is a PAR-hosted, Web-based service that delivers routine IT maintenance support and proactively monitors customers' (POS) equipment, manager workstations and other network devices to keep the IT infrastructure running at peak performance. Remote Care services include:
 - Hardware health monitoring and alerting
 - Enterprise antivirus deployment, monitoring and management
 - Enterprise backup deployment, monitoring, management and recovery
 - Proactive software application monitoring and automated resolution
 - Asset reporting
 - Secure remote access including two factor authentication
 - Operating system patch management
- **System Upgrades** – When it is time to upgrade your POS hardware or software, PAR trained professionals simplify and ensure a successful upgrade process. Depending on the type of upgrade, the process can be done remotely.
- **Hosted Services** – For applications that require a hosted software-as-a-service (SaaS) environment, PAR offers a hosting service to simplify your data management.
 - **Data Transport Services** – Facilitates the transfer of data from stores to corporate and corporate to stores. Transaction-level detail files and credit card settlement reports are transported electronically to corporate, franchise or third-party offices for import into reporting, accounting or payroll systems as well as for archive purposes. Data Transport Services also transport marketing graphic files from the corporate office or central location directly to the 7" customer display or drive-thru order confirmation board.
 - **Electronic Ordering** – Offers the capability to order transfer order receipts from vendors to the site that are imported into the POS manage food inventory online. Electronic records of order delivery and advanced receipt are used to determine proposed order quantities based on ideal inventory levels.
 - **PAR Hosting Service** – PAR offers hosting services for the following applications: PAR EverServ Operations Reporting, PAR EverServ TSR and PAR EverServ Sure Check.



Simplify your operations by trusting PAR to help manage your IT infrastructure.

Solutions Beyond the Expected.