

## Improve order speed and customer service with the conversational ordering feature of PAR EverServ® Heritage POS Solution

Quick service is a restaurant environment unlike any other—and the demands QSR operations place on point-of-sale (POS) software are extensive, specific and complex. When a one-size-fits-all solution won't fit your quick service operations, the right POS choice is PAR EverServ Heritage application.



Designed for large multi-unit quick service chains and their franchisees, EverServ Heritage features time-saving order taking functionality, including extensive modifier, combo and conversational ordering capabilities. Suggestive selling tools and integrated marketing/order confirmation displays help drive incremental sales. Heritage supports global restaurant operations with multiple languages, multilingual feeds to kitchen videos and multiple currencies.

Heritage distills PAR's 30 years of experience designing QSR technology into a proven point-of-sale with more than 15,000 quick service restaurant (QSR) customers running its POS software. For better service at the counter, choose EverServ Heritage.

## Benefits

**Increased Order Speed** – With the industry's best conversational ordering features (order logic is based on the way guests speak), EverServ Heritage enables you to increase your order speed, shorten lines and reduce training times.

**Improved Decision Making** – Management is equipped to make better decisions with advanced reporting and analysis offered by Heritage's comprehensive sales data.

**Improved Customer Service** – Heritage's simple integration of multiple order points with an external order interface to on-line ordering, kiosk, call center and wireless solutions provides customers better and faster service.

**Enhanced Security** – Secure system login for staff, management and integrated time clock helps protect enterprise and employee information.



Solutions Beyond the Expected.

## EverServ Heritage Features

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**Robust Functionality for all QSR Segments** – Designed to support the needs of all QSR segments (burger, chicken, coffee, pizza, sandwich and taco).

**Sophisticated, User-friendly Order Entry** – Optimized order flow and revenue generating prompts speeds service and increases revenue. Advanced ordering features include:

- Conversational Ordering
- Suggestive Selling
- Combo Meal Management (one keystroke combos, one touch upsize, combo modifications, automatic combos and “Build your own” combos)
- Programmable Modifier Lists
- One Touch Speed of Service Keys (repeat, minus, new quantity and split item)
- Group Orders (totals/subtotals within one ticket)
- Pre-Rung Future Orders (scheduled auto-fire to kitchen and financials)
- Check/Order Queue by Revenue Center (searchable open checks)
- Drive-Thru Support (tandem drive-thrus and exit/insert orders)
- External Order Interface – enables easy integration to any external ordering application (e.g. Web, handheld or mobile ordering).

**Comprehensive Cash Management** – Complete cash management features help control loss of funds:

- Store, shift and cashier balancing
- Drawer pulls
- Paid-ins/outs
- Change order generation
- Safe balancing
- Deposit management
- Audit trails by individual

**Advanced Manager Functionality** – Comprehensive management features helps free managers’ to spend more time on the front line:

- Block/Release Menu Items
- POS Reports:
  - ▶ Sales, discounts, and voids
  - ▶ Time cards
  - ▶ Speed of service
  - ▶ Menu usage

**Support for Delivery Operations** – EverServ Heritage delivery features include:

- Future Orders (minimum orders, alternate pricing and taxing options)
- Caller ID interface
- Customer database
- Customer queries
- Driver management (dispatching and driver reimbursement options)
- Street database with trade-area boundaries

**International Capabilities** – Supports global businesses with multiple languages and currencies:

- Language Setting (by terminal, profit center and employee)
- Multiple Currencies (change prompted in local currency, partial payment in two currencies, and Standard or Euro triangulation conversion)



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ParTech, Inc. (PAR), a wholly owned subsidiary of PAR Technology Corporation, has built its more than three decades of success around delivering advanced point-of-sale and enterprise back-office solutions for restaurant operators worldwide. PAR has provided hardware, software and services to the world's largest restaurant chains and their franchisees for more than 30 years. The Company's extensive offerings are backed by PAR's global service network and its Boundless Hospitality™ vision for enhancing restaurant operations in a new era of dining out. The Boundless Hospitality vision drives the development of game-changing solutions, and is supported by a partner ecosystem that accelerates innovation more quickly than possible for any single company working independently. The Company has more than 50,000 installations in 110 countries worldwide. In addition to solutions for the restaurant industry, PAR products are improving the customer experience in retail, including the cruise, hotel, casino and entertainment industries. For more information visit the Company's Web site at [www.partech.com](http://www.partech.com).

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