

Help Desk

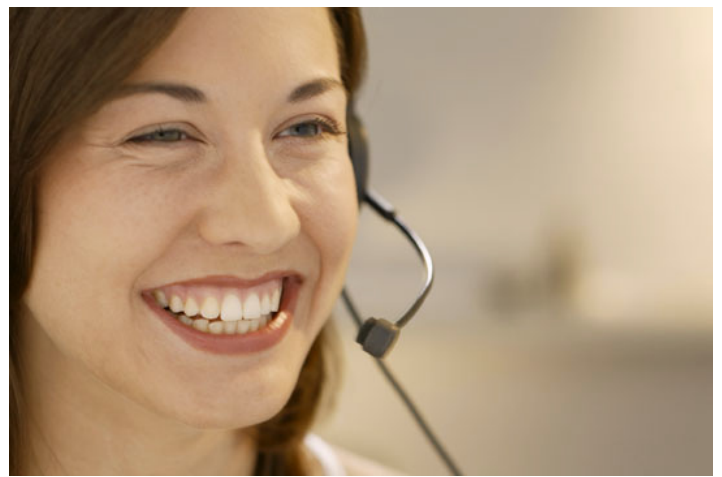
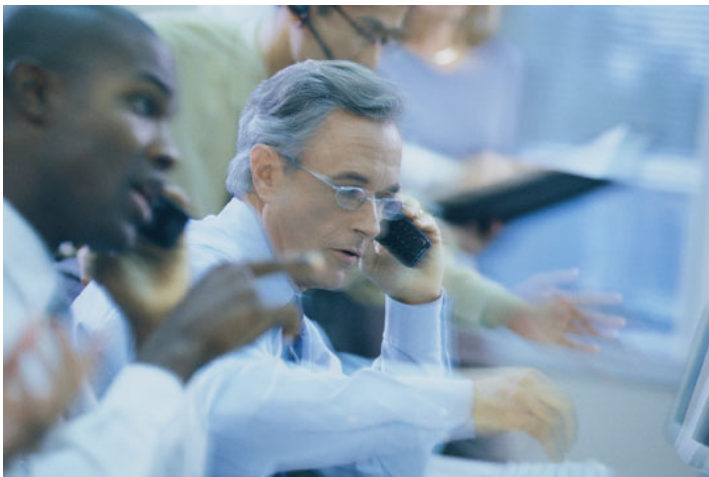
Resolve your issues quickly from a single point of contact with the PAR Help Desk.

For more than 30 years, ParTech, Inc. (PAR) has been designing, integrating, and managing leading-edge technology systems for hospitality companies. Our solutions represent the highest level of innovation, quality and reliability. To ensure you get the best return on your investment, PAR provides a complete portfolio of services to support your technology needs before, during and after your software and/or hardware deployment.

We understand the critical nature of keeping your point of sale (POS) system continuously operating at a high level of performance. When a system is down, for whatever the reason, the priority is to get the system up and running so you can continue to efficiently run your store operations.

PAR Help Desk is on call 24x7x365 with a highly-experienced team of passionate professionals to troubleshoot system issues to resolution. Our Help Desk agents are trained and employed by PAR to resolve any problems quickly through expert troubleshooting and remote diagnostic capabilities. PAR's Remote Care service provides the Help Desk team alerts for potential issues that demand attention. The PAR Customer Care team handles any non-technical issues and escalates, as necessary, to the management team, for follow up. With real-time access to PAR's exclusive knowledge management system and real-time collaboration tool, our help desk personnel are virtually linked to an extended team of subject matter experts who can assist in problem resolution. For example, a help desk agent can be connected in real-time to engineers, account managers and PAR executives to collaborate on solving a customer's problem. Now that's teamwork!

PAR's dedicated help desk personnel are on call and committed to resolving your issue as quickly as possible and get your POS back up and running.



ParTech, Inc. (PAR), a wholly owned subsidiary of PAR Technology Corporation, has built its more than three decades of success around delivering advanced point-of-sale and enterprise back-office solutions for restaurant operators worldwide. PAR has provided hardware, software and services to the world's largest restaurant chains and their franchisees for more than 30 years. The Company's extensive offerings are backed by PAR's global service network and its Boundless Hospitality[®] vision for enhancing restaurant operations in a new era of dining out. The Boundless Hospitality vision drives the development of game-changing solutions, and is supported by a partner ecosystem that accelerates innovation more quickly than possible for any single company working independently. The Company has more than 50,000 installations in 110 countries worldwide. In addition to solutions for the restaurant industry, PAR products are improving the customer experience in retail, including the cruise, hotel, casino and entertainment industries. For more information visit the Company's Web site at www.partech.com.